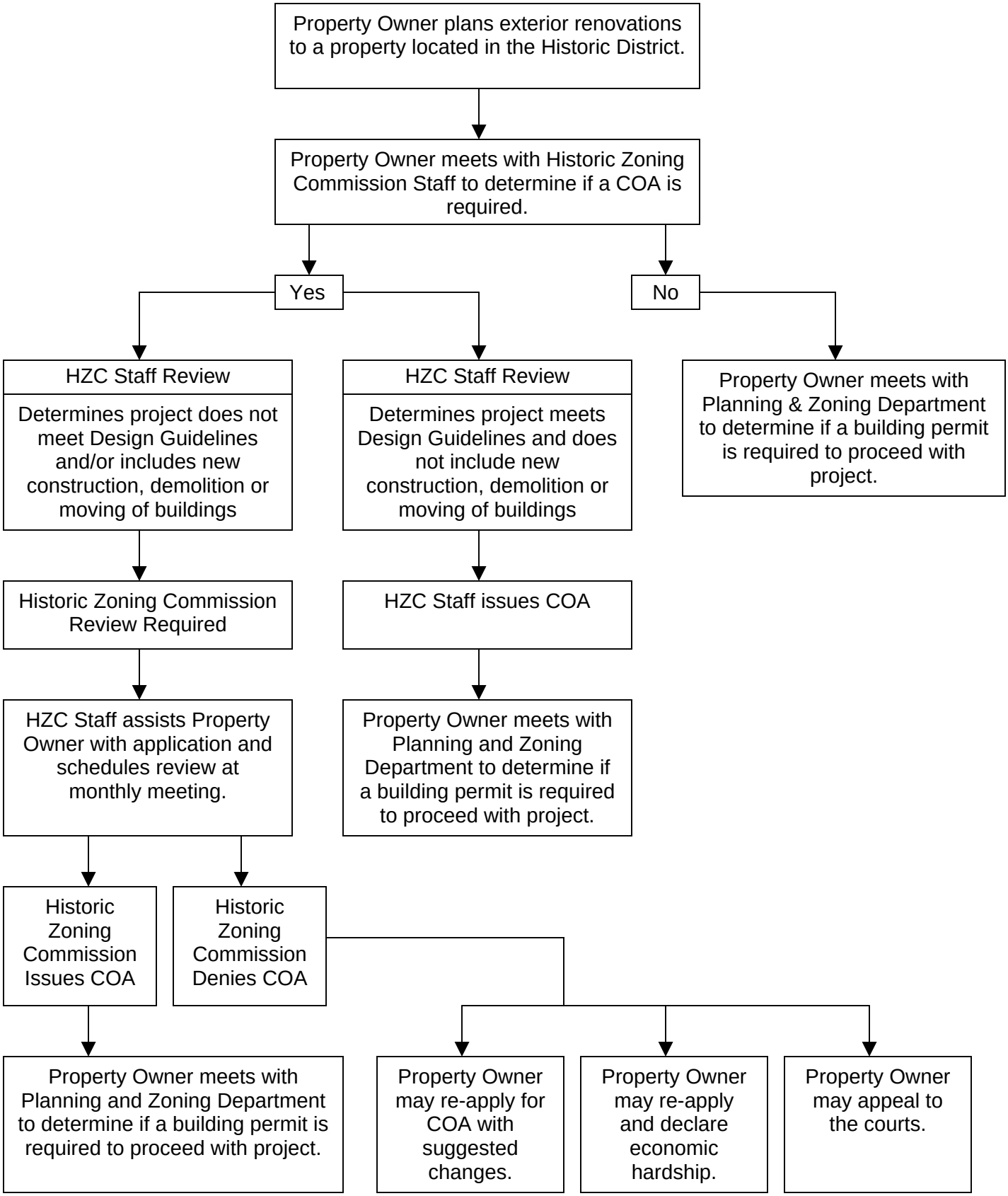Certificate of Appropriateness Process